

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
202202-2016-AQ-ITA-UKAS

Initial certification date:

Valid:  
-

This is to certify that the management system of

## **ATS ASSISTANCE SRL**

Via delle Strelitzie 35 - 00134 Roma (RM) - Italy

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:

**The IT Service Management system of A.T.S. ASSISTANCE TECHNICAL SERVICE SRL Supporting the provision of an IT Service Desk service.**

Place and date:  
**London,**



**0013**

For the issuing office:  
**DNV GL – Business Assurance  
United Kingdom, Palace House, 3  
Cathedral Street, London, SE1 9DE, United  
Kingdom**

**D.P. Koek**  
Management Representative